

HASTWELL TRAVEL & CRUISE – SOMETHING FOR LADIES

ABN 62 100 509 671

BOOKING TERMS AND CONDITIONS – South Africa 2020

BOOKING TERMS AND CONDITIONS

By making a booking and paying a deposit, it is deemed that you have read, accepted and understood the following terms and conditions for the booking.

PRICING: All prices quoted are in Australian dollars. Prices are inclusive of GST where applicable.

\$10,663.00 per person twin share.

\$4,186.00 single supplement.

DEPOSITS: A deposit of \$1000.00 per person together with a completed booking form and copy of passport is required within 7 days of reservation. A second deposit of \$2500.00 is required by the 17th of March 2020. Please note that both these deposits are non-refundable.

Travel Insurance is required for this tour. As your deposit are non-refundable, we strongly recommend travel insurance be taken out as soon as possible. This way your deposit is protected in the event you need to cancel through unforeseen illness. Haswell Travel & Cruise is happy to provide you with a quote.

BALANCE OF PAYMENT: Full payment must be made by the 17th of May 2020. Payments may be made by cash, cheque, credit card (fees apply) or direct bank deposit. We may cancel your booking if either the deposit payment or final payment is not paid by the relevant due date. Please note all payments are non-refundable.

NOT INCLUDED: The tour price does not include beverages with meals unless specified, and any meals and sightseeing tours not specified. It is your responsibility to ensure settlement of any charges to a hotel or provider, for extra services ordered directly by you, such as room service, mini bar, laundry, post, telephone charges, items of personal nature or tips. Visa (if applicable), travel insurance and excess baggage fees are not included in our prices.

PASSPORTS AND TRAVEL DOCUMENTS: It is imperative that you have a valid passport with a minimum of 6 months' validity as per the date of your proposed return flight home. It is your responsibility to ensure that all passports, visas, travel permits, health certificates and other documentation required for your tour are obtained and are in order. You are responsible for any additional costs incurred by either us, or you, as a result of any failure with these requirements. We are not liable for any loss or expense due to a

passenger failure to have a valid passport or visa. We will advise procedures for obtaining a visa (if applicable) and provide assistance if required. For security reasons, airlines require your name exactly as it appears in your passport. It remains your responsibility to advise these details to Hastwell Travel & Cruise correctly. If you do not provide the correct information and we have to re-issue airline tickets or other documentation, we will be compelled to pass on any additional costs to participants requiring document re-issue.

VISA: No visa is required for Australian Passport holders to enter South Africa. If you travel on a passport other than an Australian, please check with your agent as to the visa requirements. If you plan to travel on to other countries, your agent will supply you with the relevant visa information.

CHANGES IN ITINERARY: If we are forced to change your booking or part of it for reasons beyond our control, for instance if the airline changes its timetable, weather or other unforeseen circumstances, we reserve the right to vary your itinerary and will give you the earliest possible notice.

MINIMUM GROUP NUMBER: This escorted tour is subject to a minimum number of participants as determined by us. If the minimum number of participants is not reached, the tour will either proceed without an escort, or the tour will be cancelled with all monies refunded. This decision will be at our discretion.

REFUNDS: No refund is available for cancellations after the tour has commenced, or in respect of any tours. None of the airfares, accommodation, meals, entrance tickets, transfers or other services not utilised by yourself are transferable to another person by you and become the property of Hastwell Travel & Cruise.

PARTICIPATION: All participants agree that Hastwell Travel & Cruise may take photographs and films of you while on this tour and that those may be added to our brochures and advertising without any further consent from you.

TRAVEL INSURANCE: It is a condition of travelling on our tours that you have comprehensive travel insurance to cover you for the full duration of your journey for costs associated with illness, injury, death, loss or damage to baggage and personal items, cancellation, loss of deposit, medical and hospitalisation, on expenses, repatriation and curtailment expenses and accidental death and

disability. We will be able to advise you on request about travel insurance packages: however, you are solely responsible for obtaining appropriate insurance cover as set out above.

RISK AND LIABILITY: You and your legal representatives, release and discharge Hastwell Travel & Cruise, and affiliated corporations, their officers, agents and employees from any and all liability for property loss or damage and/or any and all damages resulting from death or personal injuries, including loss of services, which you may sustain, on account of, arising from, or while engaged on any tour. Means of transportation or other services, whether due to ownership, maintenance, use, operation or control of any automobile, bicycle, boat, motor or other vehicle, common carrier or government authority, wars, civil disturbances, riots, thefts, pilferage, epidemics, quarantines, or any delays or changes of itinerary, including any extra expense which you may incur as a result of the foregoing clauses.

You acknowledge and agree that there are inherent risk factors involved in participating in the tour, including without limitation possible contact with native fauna, local residents, unforeseen events and travel in remote locations. By making a booking you agree to accept all risks associated with the tour. We exclude, and you unconditionally release us from, all liability, including without limitation in contract and in tort, for any cause of action, including any injury, damage, loss, cost, delay, additional expense or inconvenience caused directly or indirectly as a result of the inherent risks associated with the tour, or any force majeure events or other events which are beyond our control, including but not limited to war, civil disobedience, terrorism, insurrection, accident, explosion, sickness, fire, floods, severe weather, acts of God, acts of Government, alternation or cancellation of scheduled air services, accidents to or failure of machinery or equipment or industrial action.

Each service provider is responsible for the part of the tour it conducts. Service providers are not our agents or employees and are not under our direct control. We therefore do not warrant the performance of any service provider. We do not accept, and you release us from, all liability for any injury, loss, damage, costs, expenses, including without limitation on any property damage or personal injury, that you may suffer which arises out of any act or omission of a service provider or operator who provides services in connection with your tour. Any claim that you may have in relation to a service provider should be raised directly with that service provider. You are responsible for any injury, loss damage, costs or expenses arising through your own fault. You agree to indemnify us against all actions, proceedings, claims, demands, expenses and costs (including legal costs on a full indemnity basis and whether incurred by or awarded against us) as a result of, or

arising in relation to, whether directly or indirectly, your participation in the tour or any act or omission by you in relation to the tour.

Should there be any reason that any of your flights or train travel be cancelled or delayed whilst on tour (e.g. strikes, weather etc), you are responsible for the payment of any accommodation, transfers and miscellaneous costs, relating to this situation and it is recommended that you claim any out of pockets expenses as a result of this with your Travel Insurance agent.

SIGNED: _____

DATE: _____